

To: All Oaks Family Healthcare Patients

From: Oaks Provider and Staff

Subject: No-Show/Late Cancellation Fee Policy Effective Immediately

Date: 02/26/2024

The Oaks Family Healthcare is implementing a no-show and late cancellation fee policy, effective immediately.

As a courtesy to our patients, we attempt to text/call/email the patient/guarantor for an appointment reminder before your appointment. Calls for appointment reminders are not guaranteed, and the fee is not waived if an appointment reminder is not made.

You will be charged a \$50.00 no-show fee for appointments not canceled/rescheduled via communication to the practice within 24 hours prior to appointment. These slots are important because of the nature of our patients. If you do not plan to attend your appointment, please be efficient in telling our staff.

The no-show/late cancellation fee must be paid prior to the next appointment scheduled in order to be seen by a provider in our office.

